



## **Assumptions That Can Get Them in Trouble**

Even if we'd never say them out loud, we all have unconscious assumptions that sometimes get us into trouble. Here are some common ones that C-style managers sometimes make.

- If I make a mistake, I'll lose my credibility
- If people haven't gotten negative feedback, they will assume they're doing a good job
- We need all of the information before we make a big decision
- $\bullet$  It's undignified to show intense or tender emotions at work
- Time spent relationship building is largely frivolous
- My judgement is **completely objective and unbiased** because I use logic
- Emotions have no place in decision making
- There's one best way of doing things
- If my feedback is objective and fair, I don't need to cater to people's feelings
- I need to **consider all of the variables** before I decide
- You should keep emotions to yourself
- If I make a bad decision for the group, it will never be forgotten
- I've thought this through and there's no better way to see it

## **Unintended Consequences for Their Team**

- We get bogged down in over-analysis
- There's a lack of shared excitement for our work
- We don't feel like our hard work is appreciated
- We miss opportunities because we're too cautious
- Our processes are **too rigid**
- · We don't feel connected to our teammates



## Helping Your C-style Managers Rethink Their Role

These managers often need help appreciating that to grow as a leader, they'll need to embrace the humanity of their direct reports on a deeper level. By understanding other perspectives, they see that the people they manage often need praise, excitement, optimism, camaraderie, or risk-taking at a much greater level than they do.



Behavioral Preferences Analytical Reserved Precise

